

NEW OPERATING HOURS FOR VISA COUNTER

(FOR ALL UM INTERNATIONAL STUDENTS)

Kindly be informed that the Visa Counter is to resume its usual operation and the details of operation are as follows:

DAY	TIME	SERVICES
Monday – Thursday	9.00 am – 3 pm	<ol style="list-style-type: none"> 1. Passport Submission & Collection 2. I-Kad & Insurance Card Collection 3. New Student Pass Application 4. Renewal of Student & Dependent Pass application 5. Special Pass application 6. Transfer Pass Endorsement application 7. Cancellation of Student Pass application
Friday	9.00 am – 12 pm	<ol style="list-style-type: none"> 1. Passport Submission & Collection 2. I-Kad & Insurance Card Collection 3. Submission of Additional Documents requested by EMGS & UM Visa office <p><i>Note: Strictly No submission of application.</i></p>

Meanwhile, the Visa Counter remains its service **virtually** with **new operational hours** as follows:

Day : Monday – Friday
Time : 9.00 A.M. – 12.00 P.M.
Google Meet Link : <https://meet.google.com/sva-htfq-hfv>
Meeting Code : sva-htfq-hfv (via mobile apps)



All students are required to abide by the SOPs set by the Malaysian Government and the Universiti Malaya when entering the Campus and University premises.

Thank you for your cooperation and stay safe.

Head

International Student Services Unit
 Academic Administration and Services Centre
 Universiti Malaya

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